



**NOTICE OF CONDITIONS TO ALL PARTICIPANTS**

Pilgrimage Tours (Pty) Ltd, their associated companies and agents, and all persons, parties or organizations acting on their behalf or in collaboration with them, as their agent, and all group leaders (hereinafter referred to as "the Organizing Agent") give notice that:-

1. a. In issuing or obtaining the issue of any ticket or coupon, on making any arrangement for transport or conveyance, or for accommodation, the Organizing Agents act as agents only, and shall not be liable as principals.  
b. The Organizing Agents shall be entitled to make any arrangements for the issue of any ticket or coupon or for transport or for conveyance or for accommodation as they in their entire discretion may deem advisable.  
c. The Organizing Agents shall not be liable in any circumstance whatsoever and whether in contract or deficit for any damage, injury (including death), loss, delay, or inconvenience of any sort whatsoever which shall be caused to any passenger, whilst on tour or journey or whilst organizing Agents or for any alleged failure by the Organizing Agents to make satisfactory or any arrangements and whether caused through the act of default of any for the servants, agents or sub-contractors of the Organizing Agents.
2. Each passenger agrees that he, his heirs, executors, administrators and/or assigns shall indemnify the Organizing Agents, its servants and agents from and against claims for damage from any cause whatsoever to any person who may make a claim against the organizing Agents or any of them, whether for loss or damage to property in the custody of a passenger, whether or not such a claim is based on the negligence of the organizing Agents, its servants or agents or any sub-contractors of the Organizing Agents.
3. All arrangements are subject to the law of the country where the conveyance of hotel or other service is to be provided.
4. All prices are ex departure point indicated in the tour programme and based on prices and rates of exchange ruling at the time of preparation of the document in which the quotation is made and is subject to increase without notice. All prices quoted are per person sharing accommodation.
5. Couriers or representatives have no authority or permission to refund any monies paid or give any right to claim a refund from the Organizing Agents.
6. The Organizing Agents cannot hold themselves responsible for the obtaining of refunds on loss or unused tickets, coupons or vouchers, although every effort will be made to claim settlement on behalf of passengers.
7. **CANCELLATION:** Deposits paid are on a non refundable basis if the booking is cancelled. The company also reserves the right to retain the whole or part of the tour price paid in the event of a cancellation. Written confirmation of cancellation is required.
8. Attention is drawn to the frequency of changes in official timetables and passengers are urged themselves to verify any times of departure shown in any programme or itinerary.
9. The airline concerned is not to be held responsible for any act, omission or event during the time passengers are not on board their aircraft. The passenger tickets in use by the airline, when issued, shall constitute the sole contract between the airline and the purchase of these tickets and/or passenger.
10. Passengers are reminded that luggage or personal property taken on tour is at owner's risk and passengers themselves are advised to insure it. Deposit and cancellation insurance, personal accident and sickness insurance are **NOT** automatically included, or if otherwise indicated on your travel programme.
11. The Organizing Agents reserve the right to cancel or abandon the tour. In such event, any monies paid will be refunded, less any expenses, disbursements or other commitments incurred on behalf of the passengers, and in such event the Organizing Agents will accept no further or other liabilities whatsoever. The right is further reserved to modify the tour in any way they deem advisable. In this event, the projected tour will not be proceeded with unless a minimum number of passengers (at the discretion of the Organizing Agents) participate.
12. Tours are planned on the basis of twin bedded rooms and where for reason beyond their control, the Organizing Agents cannot accommodate any participant on this basis, the passenger will be obliged to pay the supplement for a single room unless he/she can arrange with two other passengers of the same sex to share with them a three-bedded room. In the event of a three-bedded room being used, the tariff for twin-bedded accommodation will apply.
13. The Organizing Agents reserve the right to cancel any passenger from a tour with immediate effect, in the interest of the tour group. If such an action is necessary, the Organizing Agents will refund any payments, made by the passenger without any further penalties for both parties and without any prejudice to any rights of the Organizing Travel Agents.
14. All deposits and tour monies are payable to Pilgrimage Tours (Pty) Ltd, we will not take any responsibility for payments done to a third person. A non-refundable deposit is payable at the confirmation of your booking to confirm your reservation with the tour.
15. Visas can be arranged by our office on behalf of the passenger. It is the responsibility of the passenger to hand in all relevant documentation to our office, in enough time, and to peruse the corrected information there of. The Organizing Agent does not except any responsibility for uncompleted visa forms, or visas wrongly issued by the Embassies.
16. The Organizing Agent reserve the right to exchange the listed hotels (to their discretion) with others of the same quality or a better category, at no extra cost to the passenger.
17. The Organizing Agent accepts no responsibility for any documents lost, either in the post or by courier.
18. Participating confirms that the passenger have read and understood the terms, "notice of conditions to all participants" and accept to abide by these rules at all times while on tour
19. **FOREX: Please be advised that in terms of the SA Reserve Bank (SARB) Regulations the land arrangement portion of your tour will be endorsed against your allowable annual foreign exchange allowance by SARB.**

**\*\* ALL APPLICATIONS MUST BE MADE ON THE OFFICIAL FORM AND ACCOMPANIED BY THE RELEVANT DEPOSIT.**

**PLEASE NOTE:** PASSENGERS DEVIATING FROM THE TOUR, OR LEAVING THE TOUR FOR ANY REASON, WILL BE RESPONSIBLE FOR ANY COSTS AND WILL NOT RECEIVE ANY REFUND FOR PLACES NOT VISITED. THE ORGANIZING AGENTS RESERVE THE RIGHT TO CHANGE THE ORDER OF THE TOUR IN ISRAEL ACCORDING TO AVAILABILITY OF HOTEL ACCOMMODATION.

**REGISTRATION AND DEPOSIT**

TO SECURE YOUR SEAT ON THIS TOUR WE REQUIRE FROM YOU A COMPLETED REGISTRATION FORM

- A **FIRST NON REFUNDABLE DEPOSIT OF R3 500.00 BY 15 OCTOBER 2017.**
- A **SECOND NON REFUNDABLE DEPOSIT OF R2 500.00 BY 30 NOVEMBER 2017**
- THE BALANCE OF THE TOUR PRICE IS PAYABLE **8 / 10 WEEKS** BEFORE DEPARTURE

ON REGISTRATION WE REQUIRE A COPY OF YOUR VALID PASSPORT TO BE FAXED TO: **086 416 7388** email [yvette@ptours.co.za](mailto:yvette@ptours.co.za)

The Company reserves the right to retain the whole or part of the TOUR PRICE paid by the passenger, who cancels the tour in less than **90 days** before the departure date. WRITTEN NOTICE TO THIS EFFECT IS REQUIRED. DEPOSITS ARE NOT TRANSFERABLE.

**CANCELLATION:** A cancellation fee of **R6 000.00 per person** will be levied in the event of a reservation being cancelled. The Company reserves the right to retain the whole or part of the TOUR PRICE paid by the passenger, who cancels the tour in less than **90 days** before the departure date. WRITTEN NOTICE TO THIS EFFECT IS REQUIRED. DEPOSITS ARE NOT TRANSFERABLE.

**IMPORTANT:** Pilgrimage Tours (Pty) Ltd cannot be held responsible if entry to any country is denied for any reason, nor can we be held responsible for any change of requirements, delays or loss of passport caused by the Consulates concerned.

**PLEASE NOTE:** All tours will be subject to a minimum of **28** full paying participants.